Alitalia Analyst Presentation

3rd Quarter 2003 Results

Tuesday 11 November 2003





Introduction

Andrea Andorno (Investor Relator)





Alitalia 3rd Quarter 2003 Conference Call

Air Transport January to September 2003 traffic results in	Glen Hauenstein
Passenger Business	(Core Business Coordinator & Chie Production Officer)
Alitalia Group 3rd Quarter 2003 Financial Results	Luca Egidi
Highlights on Alitalia 2004-2006 Plan main restructuring actions	(Chief Financial Officer)





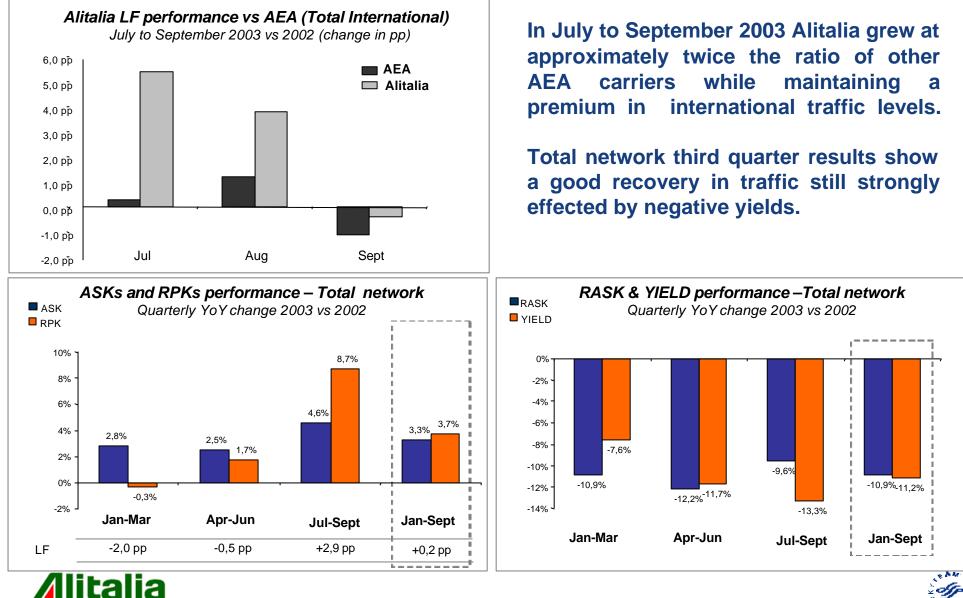
The Air Transport 3rd Quarter 2003 results

Glen Hauenstein (Core Business Coordinator & Chief Production Officer)



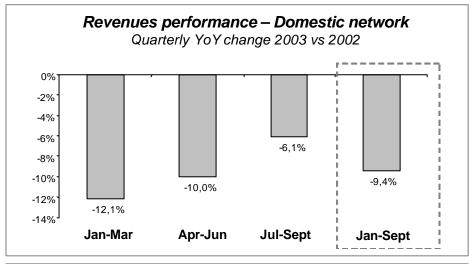


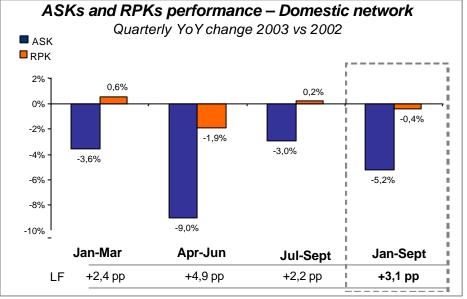
The Air Transport Business Alitalia Total Network results





The Air Transport Business Alitalia Domestic Network

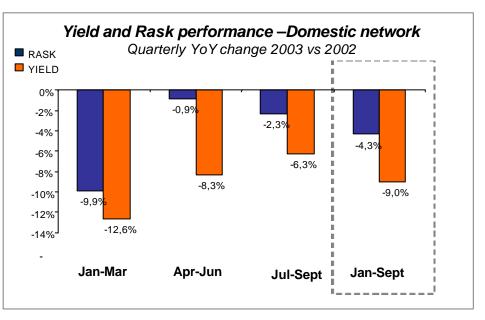




Performance in revenues vs prior quarter shows some signs of recovery.

Notwithstanding capacity growth over second quarter levels load factor remained positive.

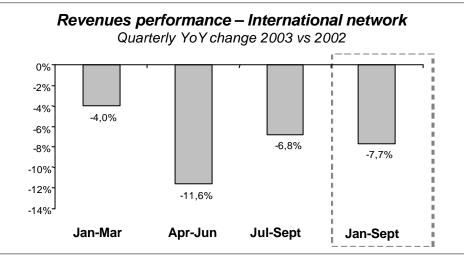
Yield demonstrated some strength vs depressed first half results.

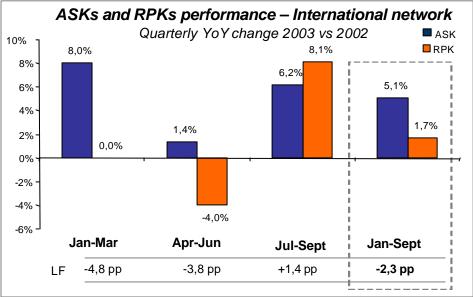






The Air Transport Business Alitalia International Network

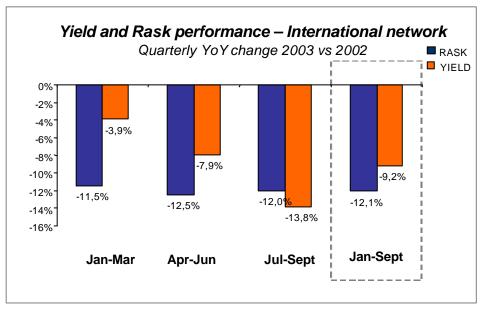




Capacity growth mainly on North Africa, Middle East and Eastern Europe.

Slight recovery in quarterly RASK (still very negative) due to sharp negative yield drop.

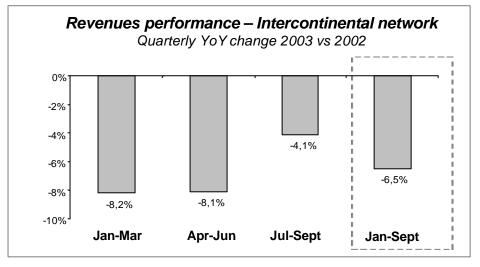
Western Europe experienced greatest yield decrease as Alitalia was forced to match dramatically lower fares offered by other carriers.

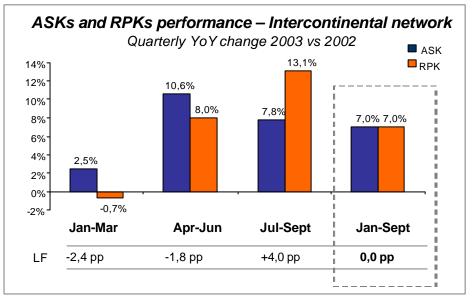






The Air Transport Business Alitalia Intercontinental Network

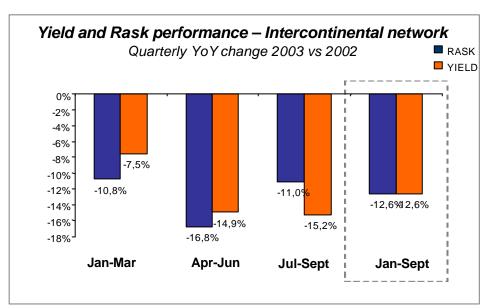




Very good July to September load factor performance (+4.0 pp) hitting a record 86,8% on North American routes.

Currency fluctuations still hurting yield performance .

Improved business class traffic at more than offsetting business yield declines.







Financial results – January to September 2003

Luca Egidi (Chief Financial Officer)





Alitalia 3rd quarter 2003 main financial figures Revenues still very much impacted by decreasing yields

	J <u>ul-Sept 2002*</u>	Jul-Sept 2003	Change
Revenues	1.308	1.169	-11%
Materials and Service Expenses	(875)	(795)	-9%
% of Revenues	67%	68%	
Labor Expenses	(273)	(292)	+7%
% of Revenues	21%	25%	
EBITDAR	160	82	
% of Revenues	12,2%	7,0%	
EBITDA	135	72	
% of Revenues	10,3%	6,1%	
EBIT	66	(15)	
% of Revenues	5,0%	-1,3%	
Result Before Extraordinary Items & Taxes	26	(47)	
% of Revenues	2,0%	-4,0%	

*2002 figures include Italiatour and Eurofly.

Note: Interest charges relating to financial leases are included in interest expenses (EUR 7 mln 3rd quarter 2003). To reconcile with Operating Result in Statutory Accounts: EBIT+leases interest charges (-15-7 = -22); margins below EBIT level do not need reconciliation.





Alitalia 3rd quarter 2003 main financial figures Margins were effected the most by a drop in revenues

Revenues

- Total revenues show a year-on-year reduction of approximately 139 Euro million, mainly due on one side to smaller Group perimeter (-57 Euro million), yields decrease (-68 Euro million) and negative exchange rate of the US dollar and Japan Yen to Euro (-48 Euro million) partially offset by a traffic increase (+8,7% in terms of RPKs and equal to a +56 Euro million).
- **Passenger revenues** declined by approximately 6% mainly due to drop a 13% in yields.
- Cargo revenues decreased by approximately 5% mainly due to forex effect.

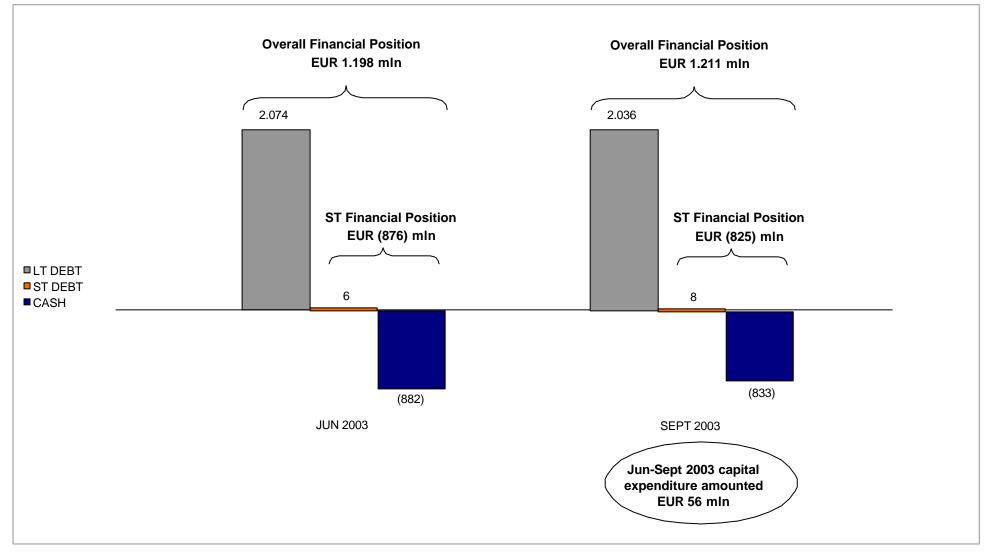
Costs

- Materials and Service Expenses notwithstanding an increase of capacity (+4,6% PAX ASKs) decreased by 80 Euro million (-9%) to 795 Euro million due: on one side to a smaller Group perimeter (-44 Euro million) and on the other side for a positive forex impact (USD). First results of the lower commission policy to travel agents were also offset by negative changes in air traffic control fees and landing charges.
- Labor expenses increased by 7% mainly due to the end of the solidarity contacts positive effects (See Appendix 3).





Alitalia 3rd quarter 2003 main financial figures Alitalia still very strong financially







Alitalia Group Highlights on 2004-2006 Industrial Plan

October 30th Alitalia Board Of Directors approved 2004-2006 Industrial Plan main actions

In detail the Board of Directors has approved:

- Network strategy: overall yearly capacity increase by approx. 9% (in order to keep Italian market leadership through investing on underserved top destination to/from Italy and better achieve productivity targets).
- **Capital expenditure** program for new fleet of approx. Euro 1.200 million for the Plan period.
- Unit cost cutting measures:
- > 1.500 redundancies identified amongst not front line workforce;
- > Significant productivity increase;
- Commercial and distribution costs further cuts;
- > New contractual conditions with suppliers;
- > Higher cost structure flexibility and efficiency through the outsourcing of 1.200 units.
- The already announced EBITDAR target of 15%/17% has been fully confirmed as well as the full economic balance by 2005.

Further details of Alitalia Industrial Plan will be presented by Company's top management in the coming Alitalia Analyst Presentation in our Rome Headquarters (date and details will be soon sent to you)



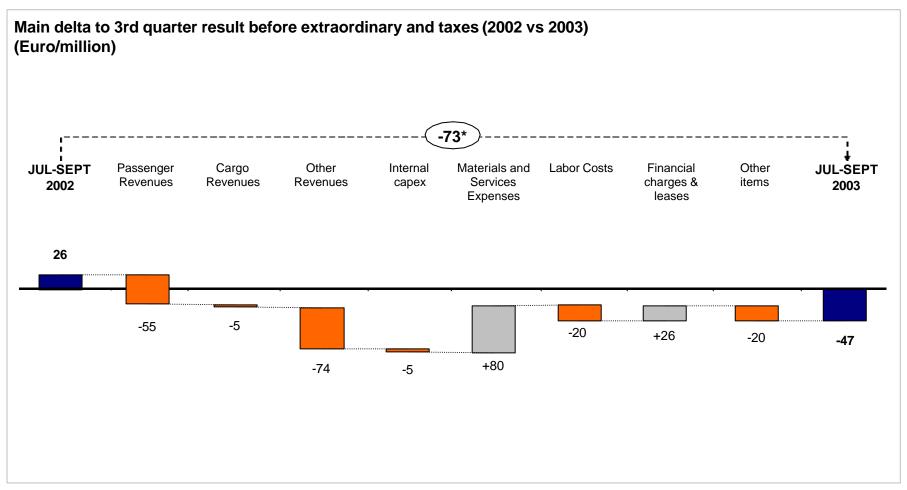


Appendix





3rd Quarter 2003 Profit & Loss analysis (3 months)

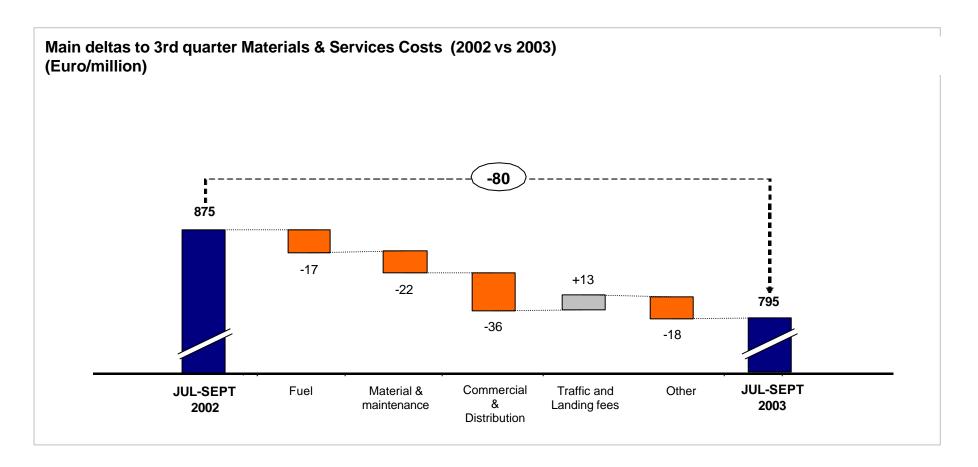


^{*} Including disposed companies (Italiatour, Eurofly)





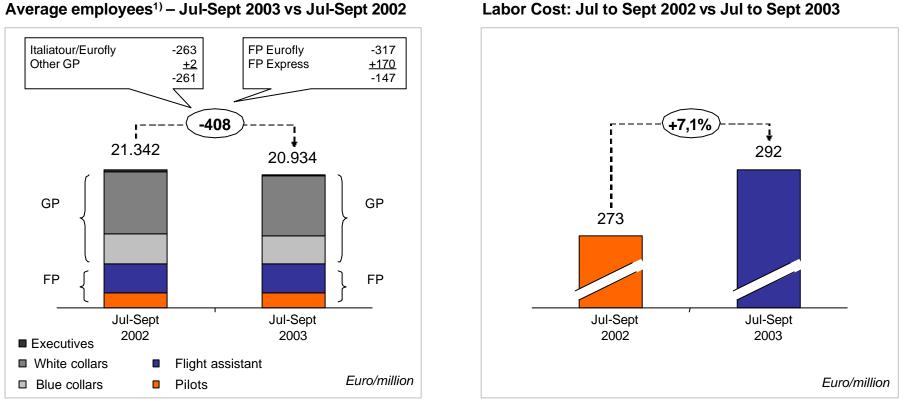
3rd Quarter 2003 Profit & Loss analysis (3 months)







3rd Quarter 2003 Profit & Loss analysis (3 months)



Average employees¹⁾ – Jul-Sept 2003 vs Jul-Sept 2002

¹⁾ In the third quarter of 2003 there was a drop in personnel of 122 units (of which 83 ground units caused by synergies with Air France in Paris where Alitalia gave to the French carrier its pax assistance at the airport).





APPENDIX 4

Alitalia first 9 months 2003 main financial figures

2003 cumulative result show very much effected by negative first half performance

	9M 2002*	_9M 2003	Change
Revenues	3.687	3.301	-10%
Materials and Service Expenses	(2.547)	(2.394)	-6%
% of Revenues	69%	73%	
Labor Expenses	(851)	(871)	+2%
% of Revenues	23%	26%	
EBITDAR	289	36	
% of Revenues	7,8%	1,1%	
EBITDA	220	(15)	
% of Revenues	6,0%	-0,4%	
EBIT	21	(269)	
% of Revenues	0,6%	-8,1%	
Result Before Extraordinary Items & Taxes	(93)	(365)	
% of Revenues	-2,5%	-11,1%	

*2002 figures include Italiatour and Eurofly.

Note: Interest charges relating to financial leases are included in interest expenses (EUR 15 mln 3rd quarter 2003). To reconcile with Operating Result in Statutory Accounts: EBIT+leases interest charges (-269-15 = -284); margins below EBIT level do not need reconciliation.



